



RECEIVED

NOV 02 2007

PUBLIC SERVICE  
COMMISSION

2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

November 1, 2007

**Via Overnight**

Beth A. O'Donnell  
Executive Director  
Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40602-0615

**RE: ACN Communication Services, Inc.  
Customer Education Plan for New 364 Area Code**

Dear Ms. O'Donnell

Please accept this letter on behalf of ACN Communication Services, Inc. ("ACN"). This letter contains the customer education plans for the new 364 area code in western Kentucky, pursuant to Case Number 2006-00357.

ACN will include a bill message for all Kentucky customers informing them of the new 364 area code. A copy is attached.

Please date-stamp and return to me the additional copy of this cover letter in the enclosed self-addressed stamped envelope which has been provided for this purpose. Any questions regarding this filing may be directed to me at 407-740-3005 or via email at [mbyrnes@tminc.com](mailto:mbyrnes@tminc.com). Thank you for your assistance.

Sincerely,

Monique Bynnes  
Consultant to ACN Communication Services, Inc.

Enclosure

cc: L. Lezotte - ACN  
file: ACN - KY CLEC  
tms: KYi0706

## Bill Message

### NEW AREA CODE IN WESTERN KENTUCKY

Effective July 1, 2008, western Kentucky will begin using a new area code: "364". Some of the cities to utilize the new area code are Paducah, Henderson, Hopkinsville, Madisonville and Murray. The area known as the "Land Between the Lakes" will also utilize the new area code.

The need for the new area code is due to the rising demand for new telephone numbers. Beginning July 1, 2008 you will be able to use the existing and new area code for dialing (permissive dialing). Eventually only the new area code will be used.